Mobile Commons: Rest API

Environment

Mobile Commons

Resolution Summary

Provided information on the Mobile Commons Rest API

Details

Mobile Commons API

The Mobile Commons API allows clients to interact with their campaigns and send messages programmatically.

It is important to note that you must follow all standard SMS compliance protocols when using the Mobile Commons REST API to manage subscriptions. There are some anti-SPAM restrictions that apply when using the REST API to subscribe profiles. It is important that you note these restrictions before attempting to use the API to manage subscriptions.

When using the API to create subscriptions you may only add a phone number whose permission to message them you have obtained. You must have a record of this permission being granted. Once you have permission to opt a number in, you may opt them into each campaign one time and one time only through the API. If a subscriber is already a member of that campaign or was previously a member of that campaign they will not receive a welcome message and no subscription will be generated (if they were already an active subscriber they will stay that way, if they were a subscriber and opted-out they will remain opted-out). When using the API to add a new profile to a campaign through a specific opt-in path, all opt-in path settings apply.

We have a rate limit for individual companies of 160 concurrent API calls.

Article Index

- Security
- <u>Function Reference</u>
- Message Types
- Outgoing Message statuses
- Errors & Troubleshooting

Security

Authorization for the API is done using HTTP Basic Auth. You should use your Mobile Commons login email and password and you should access the API using your account's subdomain (e.g. https://secure.mcommons.com). We recommend creating a novel login email and password for use specifically with the API. This will help with any support needs as well as action tracking.

Please consult your HTTP library's documentation for details on how to specify basic auth credentials.

If your account has multiple clients/affiliates OR your email is used in multiple company accounts, then you can specify which one you want to use by passing a company parameter set to a Company Key from https://secure.mcommons.com/companies. If you leave it off, we default to your firm.

https://secure.mcommons.com/api/messages?company=CO29A6F95DBFB7A03A7D9F61DDA4468D9R

You may modify cURL requests to include the company id or key as well. Below please find two examples:

HTTP GET

```
curl --user yourusername:yourpassword \
https://secure.mcommons.com/api/messages?company=CO29A6F95DBFB7A03A7D9F61DDA4
468D9B
```

HTTP POST

```
curl --user yourusername:yourpassword \
--data
"company=CO29A6F95DBFB7A03A7D9F61DDA4468D9B&phone_number=15553334411&campaign
_id=2" \
https://secure.mcommons.com/api/profile_opt_out
```

Function Reference

- List Campaigns
- <u>List Keywords</u>
- List Groups
- List Campaign Subscribers
- List Group Members
- Create Group
- Add Group Member
- Remove Group Member
- List All Profiles

- Profile Summary
- Profile Update
- Profile Opt Out
- <u>List Incoming Messages</u>
- <u>List Outgoing Messages</u>
- Send SMS Message
- Send MMS Message
- Send Broadcast to Campaign Subscribers
- Reschedule a Broadcast
- Unschedule a Broadcast
- List Broadcast
- List Broadcasts
- List Calls
- Count mConnect Calls
- Donation Summary
- List Web Clicks
- List mConnects
- List Tinyurls
- Add Tag
- Remove Tag
- List Tags
- <u>Campaign Opted-In</u>
- Custom Column Value
- Attachments
- Upload Attachment
- Edit Attachment
- Archive Attachment
- Clear Conversation
- mData Entries
- Trigger mData
- Profile Update Attribute
- <u>List mData</u>
- List mData Queries

List Campaigns	
URL:	https://secure.mcommons.com/api/campaigns
Protocol:	HTTP GET
	include_opt_in_paths (set to 1 to include all opt-in path details. default is 0)
	sort (set to asc or desc to sort by campaign ID ascending or descending. default is ascending)
	status (set to active or ended to filter results. default is empty and returns all

```
campaigns)
          campaign id (provide a specific campaign ID to view single result, invalid
          campaign ID will return all campaigns)
          <?xml version="1.0" encoding="UTF-8"?>
          <response success="true">
            <campaigns>
              <campaign id="303" active="false">
                <name>Campaign One</name>
                <description></description>
                <tags>
                  <tag>Tag Name Here</tag>
                </tags>
                <opt in paths>
                  <opt in path id="175057" active = "true">
                  <name>My Opt-In Path</name>
                  <tags>
                    <tag>OIP ABC</tag>
                  </tags>
                </opt in path>
Sample
              </campaign>
Response:
              <campaign id="304" active="false">
                <name>Huge Campaign</name>
                <description></description>
                <tags>
                  <tag>Tag Name Here</tag>
                </tags>
              </campaign>
              <campaign id="305" active="true">
                <name>Another Campaign</name>
                <description>Campaign to end all campaigns</description>
                <tags>
                  <tag>Tag Name Here</tag>
                </tags>
              </campaign>
            </campaigns>
          </response>
          curl --user yourusername:yourpassword \
Example
          https://secure.mcommons.com/api/campaigns
```

List Keywords	
URL:	https://secure.mcommons.com/api/keywords
Protocol:	HTTP GET

Parameters:	None	
Sample Response:	<pre><?xml version="1.0" encoding="UTF-8"?> <response success="true"></response></pre>	
IFYamnie	curluser yourusername:yourpassword \ https://secure.mcommons.com/api/keywords	

	List Groups		
URL:	https://secure.mcommons.com/api/groups		
Protocol:	HTTP GET		
Parameters:	limit (Control the limit of groups per page Max is 1000 & Default is 1000). page (Specifies which page of the total number of pages of results to return)		
Sample Response:	<pre><?xml version="1.0" encoding="UTF-8"?> <response success="true"></response></pre>		

Evenente.	curluser yourusername:yourpassword \
Example	https://secure.mcommons.com/api/groups

	List Campaign Subscribers			
URL:	https://secure.mcommons.com/api/campaign_subscribers			
Protocol:	HTTP GET			
	campaign_id (Required)			
	opt_in_path_id (scope results to a particular opt-in path)			
	limit (Limits the number of returned subscribers. Maximum of 1000)			
Parameters:	page (Specifies which page, of the total number of pages of results, to return)			
	from (Limits the returned subscribers to ones subscribed to that campaign after or on this date time. ISO-8601 format)			
	to (Limits the returned subscribers to ones subscribed to that campaign before or on this date time. ISO-8601 format)			
	<pre><?xml version="1.0" encoding="UTF-8"?></pre>			
	<pre><response success="true"></response></pre>			
	<pre><subscriptions num="1" page="1"></subscriptions></pre>			
Sample	<id>123</id>			
	<pre><pre><pre><pre>file_id>1234567</pre>file_id></pre></pre></pre>			
Response:	<pre><phone_number>1234567890</phone_number></pre>			
	<activated_at>2011-11-01 15:30:59 UTC</activated_at>			
	<pre><opted_out_at>2011-11-02 15:30:59 UTC</opted_out_at></pre>			
Evample	curluser yourusername:yourpassword \			
Example	https://secure.mcommons.com/api/campaign_subscribers?campaign_id=101			

List Group Members		
URL:	https://secure.mcommons.com/api/group_members	
Protocol:	HTTP GET	
	group_id (Required)	
	limit (Limits the number of returned profiles. Maximum of 1000)	
Parameters:	page (Specifies which page, of the total number of pages of results, to return)	
Parameters.	from (Limits the returned profiles to ones updated after or on this date time. ISO-8601 format)	
	to (Limits the returned profiles to ones updated before or on this date time. ISO-8601 format)	
	<pre><?xml version="1.0" encoding="UTF-8"?> <response success="true"></response></pre>	
Sample Response:	<pre><group id="49xxxx" name="MC Test" type="UploadedGroup"></group></pre>	
	<pre></pre>	
	<pre><address></address></pre>	

```
<country>US</country>
                      </last saved location>
                      <custom columns>
                          <custom column name="Age"/>
                          <custom column name="Favorite Animal"/>
                      </custom columns>
                 <subscriptions>
              <subscription campaign id="162xxx" campaign name="MC test2"</pre>
         campaign_description="" opt_in_path_id="" status="Active"
         opt in source="User1" created at="2019-06-21T14:49:40Z"
         activated at="2019-06-22T20:24:36Z" opted out at=""
         opt out source=""/>
                  </subscriptions>
                      <clicks>
                </clicks>
                  </profile>
              </group>
          </response>
         For those companies with advocacy features turned on your response will also
         include the following districts information:
         <last_saved_districts>
                      <congressional district>DC-1</congressional district>
                      <state upper district>DC-</state upper district>
                     <state lower district>DC-</state lower district>
                     <split district>No</split district>
          </last saved districts>
         curl --user yourusername:yourpassword \
Example
         https://secure.mcommons.com/api/group_members?group_id=2
```

Create Group		
URL:	https://secure.mcommons.com/api/create_group	
Protocol:	HTTP GET	
Parameters:	name	
Sample Response:	<pre><?xml version="1.0" encoding="UTF-8"?> <response success="true"></response></pre>	
Example	curluser yourusername:yourpassword \ https://secure.mcommons.com/api/create_group?name=group1	

Add Group Member	
URL:	https://secure.mcommons.com/api/add_group_member
Protocol:	HTTP GET
	group_id
Parameters:	phone_number (can be a single phone number OR a comma-separated list to add multiple numbers Up to 1000 phone number per single request)
Sample Response:	<pre><?xml version="1.0" encoding="UTF-8"?> <response success="true"></response></pre>
Example	curluser yourusername:yourpassword \ https://secure.mcommons.com/api/add_group_member?\ group_id=2☎_number=5554443322
Example (multiple	curluser yourusername:yourpassword \ https://secure.mcommons.com/api/add_group_member?\ group_id=2☎_number=5554443322,5553331234,5552224321

Remove Group Member	
URL:	https://secure.mcommons.com/api/remove_group_member
Protocol:	HTTP GET
	group_id (Required)
Parameters:	phone_number (Required, can be a single phone number or a comma separated list to remove multiple numbers Up to 1000 numbers)
Sample Response:	<pre><?xml version="1.0" encoding="UTF-8"?> <response success="true"></response></pre>
Example	curluser yourusername:yourpassword \ https://secure.mcommons.com/api/remove_group_member?\ group_id=2☎_number=5554443322
Example (multiple	curluser yourusername:yourpassword \ https://secure.mcommons.com/api/remove_group_member?\

numbers)	group_id=2☎_number=5554443322,5553331234,5552224321

	Profile Summary		
URL:	https://secure.mcommons.com/api/profile		
Protocol:	HTTP GET		
	phone_number (Required)		
	company (Default is the firm)		
Parameters:	include_messages (default false. Set to true to include associated text messages)		
	include_donations (default false. Set to true to include associated mobile giving donations, if any)		
Sample Response:	<pre><?xml version="1.0" encoding="UTF-8"?> <response success="true"></response></pre>		

```
<custom columns>
                       <custom column name="Age"/>
                       <custom column name="Favorite animal"/>
                       <custom column name="Yes/NO"/>
                  </custom columns>
                  <integrations>
              </integrations>
                  <clicks>
              </clicks>
              </profile>
          </response>
          For those companies with advocacy features turned on your response will also
          include the following districts information:
          <last_saved_districts>
                       <congressional district>DC-1</congressional district>
                       <state_upper_district>DC-</state_upper_district>
                      <state_lower_district>DC-</state_lower_district>
                      <split_district>No</split_district>
          </last_saved districts>
          curl --user yourusername:yourpassword \
Example
          https://secure.mcommons.com/api/profile?phone_number=5554443322
```

Profile Update	
URL:	https://secure.mcommons.com/api/profile_update
Protocol:	HTTP POST
	phone_number (Required)
	email
	postal_code
	first_name
Parameters:	last_name
	street1
	street2
	city

state country Custom Column (Any custom column name) opt in path id: This will subscribe the user to this campaign and send the message flow in this opt-in path. The value should be your opt-in path key. The profile for this phone number will be created or updated. We'll return a summary of the profile record (the same as the Profile Summary call). <?xml version="1.0" encoding="UTF-8"?> <response success="true"> file id="34xxxxxxx"> <first name>John</first name> <last name>Doe</last name> <phone number>12025551234</phone number> <email/> <status>Active subscriber</status> <created at>2019-06-21 14:49:40 UTC</created at> <updated at>2019-06-21 14:49:40 UTC</updated at> <opted out at/> <opted out source/> <source type="API" name="User1"</pre> email="user1@domain.com"/> <address> Sample <street1/> <street2/> Response: <city/> <state/> <postal code/> <country>US</country> </address> <last saved location> <latitude>38.906639 <longitude>-77.016577</longitude> <precision>state</precision> <city/> <state>DC</state> <postal code/> <country>US</country> </last saved location> <custom_columns> <custom column name="Age"/> <custom column name="Favorite animal"/> <custom column name="Yes/NO"/> </custom columns>

```
<subscriptions>
                       <subscription campaign id="162xxx"</pre>
              campaign name="MC test2" campaign description=""
              opt in path id="" status="Active" opt in source="User1"
             created at="2019-06-21T14:49:40Z" activated at="2019-06-
              22T20:24:36Z" opted out at="" opt out source=""/>
              </subscriptions>
                      <integrations>
                  </integrations>
                      <clicks>
                  </clicks>
             For those companies with advocacy features turned on your response will also
             include the following districts information:
              <last saved districts>
                           <congressional district>DC-
              1</congressional district>
                          <state upper district>DC-</state upper district>
                         <state lower district>DC-</state lower district>
                         <split district>No</split_district>
              </last saved districts>
              curl --user yourusername:yourpassword \
Example
              --data "phone_number=5554443322&email=user@gmail.com" \
             https://secure.mcommons.com/api/profile_update
```

Profile OptOut	
URL:	https://secure.mcommons.com/api/profile_opt_out
Protocol:	HTTP POST
	phone_number (Required)
Parameters:	campaign_id (Opt-out this campaign only. Default is all campaigns.)
	subscription_id (Opt-out this subscription only. Default is all subscriptions.)
	<pre><?xml version="1.0" encoding="UTF-8"?></pre>
	<pre><response success="true"></response></pre>
	<pre><pre><pre><pre><pre><pre><pre><pre></pre></pre></pre></pre></pre></pre></pre></pre>
Sample	<first_name></first_name>
Response:	<pre><last_name></last_name></pre>
'	<pre><phone_number>2025551234</phone_number></pre>
	<pre><email></email></pre>
	<status>Undeliverable</status>
	<pre><created_at>2019-04-26 19:58:54 UTC</created_at></pre>

```
<updated at>2019-06-25 21:43:09 UTC</updated at>
        <opted out at>2019-06-25 21:43:09 UTC</opted out at>
        <opted out source>Opt-out from API</opted out source>
        <source type="Keyword" name="call me" id="763xxx"</pre>
opt in path id="25xxxx" message id="12604xxxxx"/>
        <address>
            <street1>123 Test St</street1>
            <street2>#4315</street2>
            <city>City name</city>
            <state>TX</state>
            <postal code>76104</postal code>
            <country>US</country>
        </address>
        <last saved location>
            <latitude>32.735247</latitude>
            <le><longitude>-97.324103</le>
            cision>range interpolation</precision>
            <city>Fort Worth</city>
            <state>TX</state>
            <postal code>76104</postal code>
            <country>US</country>
        </last saved location>
        <custom columns>
            <custom column name="Age"/>
            <custom column name="TEST"/>
        </custom columns>
        <subscriptions>
            <subscription campaign id="162xxx"</pre>
campaign name="MC test2" campaign description=""
opt in path id="25xxx" status="Opted-Out" opt in source="call me"
created at="2019-04-26T19:58:54Z" activated at="2019-04-
26T19:58:54Z" opted out at="2019-06-25T21:43:09Z"
opt out source="Opt-out from API"/>
        </subscriptions>
        <integrations>
   </integrations>
        <clicks>
    </clicks>
    </profile>
</response>
For those companies with advocacy features turned on your response will also
include the following districts information:
<last saved districts>
            <congressional district>DC-1</congressional district>
            <state upper district>DC-</state upper district>
```

<state lower district>DC-</state lower district>

	<pre><split_district>No</split_district></pre>
	<pre></pre>
Example	curluser yourusername:yourpassword \data "phone_number=15553334411&campaign_id=2" \ https://secure.mcommons.com/api/profile_opt_out

List All Profiles		
URL:	https://secure.mcommons.com/api/profiles	
Protocol:	HTTP GET	
	limit (Limits the number of returned profiles. Maximum of 1000)	
	page (Specifies which page, of the total number of pages of results, to return)	
	from (Limits the returned profiles to ones updated after or on this date time. ISO-8601 format)	
	to (Limits the returned profiles to ones updated before or on this date time. ISO-8601 format)	
	Note: If you don't specify the timezone in From & To parameters, we will default to UTC.	
Parameters:	To specify the time zone you need to pass/append the correct <u>UTC offset</u> to the timestamp in the API call	
	"from" and "to" limits will pull in updates to: first name, last name, email, address fields, custom fields, any change to the subscription status (opted in Or opted out).	
	phone_number (Limits the returned profiles matching the provided phone numbers. Phone numbers should be specified with country code, but we'll recognize most formats. You can either provide a comma separated list – ☎_number=19145550000,12025550000 or as an array – ☎_number[]=19145550000☎_number[]=12025550000)	
	include_custom_columns (*Optional default 'true' - allows exclusion of custom columns associated with profiles, pass 'false' to limit)	
	include_subscriptions (*Optional default 'true' - allows exclusion of subscriptions for each profile, pass 'false' to limit)	

```
include clicks (*Optional default 'true' - allows exclusion of clicks)
                include members (*Optional default 'true' - allows exclusion of profile
                member records maintained for integrations)
                <?xml version="1.0" encoding="UTF-8"?>
                <response success="true">
                    cprofiles num="1000" page="1">
                        file id="347xxxxxx">
                            <first name>Joe</first name>
                            <last name>user
                            <phone number>12025551234</phone number>
                            <email>user@yahoo.com</email>
                            <status>Profiles with no Subscriptions</status>
                            <created at>2019-06-21 14:49:40 UTC</created at>
                            <updated at>2019-06-25 19:33:38 UTC</updated at>
                            <opted out at/>
                            <opted out source/>
                            <source type="API" name="User1"</pre>
                email="user1@domain.com"/>
                            <address>
                                 <street1></street1>
                                 <street2></street2>
                                <city></city>
                                 <state></state>
                                 <postal code></postal code>
Sample Response:
                                 <country>US</country>
                            </address>
                            <last saved location>
                                 <latitude>38.906639</latitude>
                                 <longitude>-77.016577
                                 <precision>state</precision>
                                 <city/>
                                 <state>DC</state>
                                 <postal code/>
                                 <country>US</country>
                            </last saved location>
                             <custom columns>
                                 <custom column name="Age"/>
                                 <custom column name="Favorite animal"/>
                            </custom columns>
                      <subscriptions>
                    <subscription campaign id="162xxx"</pre>
                campaign name="MC test2" campaign description=""
                opt in path id="" status="Active" opt in source="User1"
                created at="2019-06-21T14:49:40Z" activated at="2019-06-
                22T2O:24:36Z" opted out at="" opt out source=""/>
                          </subscriptions>
```

	Ţ
	<integrations></integrations>
	<clicks></clicks>
	For those companies with advocacy features turned on your response will also include the following districts information:
	<pre><last districts="" saved=""></last></pre>
	<pre><congressional district="">DC-</congressional></pre>
	1
	<pre></pre>
	<pre><state district="" lower="">DC-</state></pre>
	<pre><split district="">No</split></pre>
	<pre></pre>
	, 200 _ 00 . 00 _ 00 . 00 . 00 . 00 . 00
	Address: Latitude/Longitude Conversion.
	rooftop: We found the exact point with rooftop level accuracy
	Point: We found the exact point from address range interpolation where
Precision Types &	the range contained a single point
Description	Range_interpolation We found the exact point by performing address
	range interpolation
	Street_center: The result is a geocoded street centroid
	Place: The point is a city/town/place
	State: The point is a state
	curluser yourusername:yourpassword \
Example	https://secure.mcommons.com/api/profiles

List Incoming Messages	
URL:	https://secure.mcommons.com/api/messages
Protocol:	HTTP GET
Parameters:	 include_profile (Set to true to include extra profile information for each message) limit (Limits the number of returned messages per page. Defaults to 20. Can not be more than 1000.) page (Specifies which page, of the total number of pages of results, to return. The current page number and the total number of pages is set in the response xml) query (Limits messages to ones that match this query term in their body) campaign_id (Limits messages to this campaign)

- start_time (Limits the messages to ones after this date time. ISO-8601 format. Assumes your user's local timezone unless otherwise specified)
- end_time (Limits the messages to ones before or on this date time. ISO-8601 format. Assumes your user's local timezone unless otherwise specified)
- Note: Results can be filtered by adding one or more of the following parameters
 with the value 1 or 0 to show or hide them respectively: opt_in, opt_out,
 help_request, reply, info_response, unknown, reactivation, call_in_response,
 mdata_query, donation. All message types in the Inbox are supported.

```
<?xml version="1.0" encoding="UTF-8"?>
           <response success="true">
               <messages page="1" limit="20" page count="17">
                   <message id="1297356299" type="opt out" approved="false">
                       <phone number>1650xxxxxxxx</phone number>
                       <carrier name>Verizon Wireless</carrier name>
                       file>33468xxxx
                       <body>stop</body>
                       <message template id>37786436/message template id>
                       <mms>false</mms>
                       <multipart>false</multipart>
                       <keyword/>
                       <received at>2019-06-27 20:45:08 UTC</received at>
                       <previous id id="6797453174"/>
                       <next id id="6897747278"/>
                       <campaign id="162617" active="true">
                           <name>MC test2</name>
                       </campaign>
                       file id="33468xxxx">
Sample
                           <first name>John</first name>
Response:
                             <last name>Doe</last name>
                           <phone number>1650xxxxxxxx</phone number>
                           <email/>
                           <status>Undeliverable</status>
                           <created at>2019-03-14 17:24:13 UTC</created at>
                           <updated at>2019-06-27 20:45:08 UTC</updated at>
                           <opted out at>2019-06-27 20:45:08
           UTC</opted out at>
                           <opted out source>Texted a STOP
           word</opted out source>
                           <source type="Uploaded Group" name="MC Test"</pre>
           id="402704"/>
                           <address>
                               <street1/>
                               <street2/>
                               <city/>
                               <state/>
                               <postal code/>
                               <country>US</country>
```

```
</address>
                               <last saved location>
                                   <latitude>37.573485
                                   <longitude>-122.32253
                                   <precision>place</precision>
                                   <city>San Mateo</city>
                                   <state>CA</state>
                                   <postal code>94401</postal code>
                                   <country>US</country>
                               </last saved location>
                               <custom columns>
                                   <custom column name="Age"/>
                                   <custom column name="yes-No test"/>
                               </custom columns>
                               <integrations>
                     </integrations>
                              <clicks>
                     </clicks>
                          </profile>
                     </message>
                  </messages>
              </response>
             For those companies with advocacy features turned on your response will also
            include the following districts information:
                  <last saved districts>
                   <congressional district>CA-14</congressional district>
                   <state upper district>CA-</state upper district>
                   <state lower district>CA-</state lower district>
                   <split district>No</split district>
                  </last saved districts>
                   The "previous_id": Is the ID of the MT (Mobile terminated/message sent to the
                   user) that is being replied to.
                   The "next_id": Is the ID of the response (MT) we send <u>back</u> as a reply to that
Additional
                   incoming message.
Information
                   If there is no "previous_id", that incoming message was not a reply to previous
                   MT.
                   If there is no "next_id", then Mobile Commons hasn't responded yet or didn't
                   send a response because there wasn't one.
             curl --user yourusername:yourpassword \
Example
             https://secure.mcommons.com/api/messages
```

List Outgoing Messages	
URL:	https://secure.mcommons.com/api/sent_messages

Protocol:	HTTP GET
Parameters:	 limit (Limits the number of returned messages. Defaults to 20. Cannot be more than 1000. page (Specifies which page, of the total number of pages of results, to return. The current page number and the total number of pages is set in the response xml) campaign_id (Limits messages to this campaign). start_time (Limits the messages to ones after this date time. ISO-8601 format. Assumes your user's local timezone unless otherwise specified) end_time (Limits the messages to ones before or on this date time. ISO-8601 format. Assumes your user's local timezone unless otherwise specified)
Sample Response:	<pre><?xml version="1.0" encoding="UTF-8"?> <response success="true"></response></pre>
Additional Information	 The "previous_id": Is the ID of the MO (Mobile originated/message came in from the user) that is being replied to. The "next_id": is the ID of the response/Reply (MO) we receive back from the user to that outgoing message. If there are no "previous_id", that outgoing message was not a reply to an incoming message. If there is no "next_id", depending on when the results are pulled, the end user hasn't replied yet or didn't send a response because it wasn't needed.
Example	curluser yourusername:yourpassword \ https://secure.mcommons.com/api/sent_messages

	Send SMS Message
URL:	https://secure.mcommons.com/api/send_message

Protocol:	HTTP POST
	campaign_id
	body (160 characters or fewer. If passing body as a URL param, the value must be URL encoded)
Parameters	phone_number (required)
	attachment_id (optional, allows you to include an attachment already uploaded in your platform)
	previous_id (optional, links to previous message)
Sample Response:	<pre><?xml version="1.0" encoding="UTF-8"?> <response success="true"></response></pre>
Example	curluser yourusername:yourpassword \data "campaign_id=2&body=Welcome☎_number=15554443322" \ https://secure.mcommons.com/api/send_message

Send MMS Message	
URL:	https://secure.mcommons.com/api/send_mms
Protocol:	HTTP POST
Parameters:	campaign_id body (1600 characters or fewer. If passing body as a URL param, the value must be URL encoded) phone_number

```
attachment id (*Optional id of attachment to be included with the message)
          uploaded_attachment (*Optional multi-part supported image to be sent)
          <?xml version="1.0" encoding="UTF-8"?>
          <response success="true">
            <message id="1029384786" type="generic" status="queued">
              <phone number>12025554259</phone number>
              file>170357741
              <body>Welcome from an MMS!</body>
              <sent at>2018-11-21 14:39:44 UTC</sent at>
Sample
              <message template id/>
Response:
              <campaign id="123" active="true">
                <name>Welcome Campaign</name>
              </campaign>
              <tags>
              </tags>
            </message>
          </response>
          curl --user yourusername:yourpassword \
          --data "campaign id=2&body=Welcome&phone number=15554443322" \
          https://secure.mcommons.com/api/send mms
          curl --user yourusername:yourpassword \
Example
          --form "uploaded attachment=@image-to-upload.jpg" \
          --form "campaign id=2" \
          --form "body=Welcome MMS" \
          --form "phone number=15554443322" \
          https://secure.mcommons.com/api/send mms
```

Send Broadcast to Campaign Subscribers	
URL:	https://secure.mcommons.com/api/schedule_broadcast
Protocol:	HTTP POST
Parameters:	campaign_id body (Fewer than 160 characters)
	time (Optional, in ISO-8601 format, e.g. 2008-12-31T12:34:56)
Sample Response:	<pre><?xml version="1.0" encoding="UTF-8"?> <response success="true"></response></pre>
Notes:	Broadcasts are considered immediate unless you add the "time=" parameter

	curluser yourusername:yourpassword \
	data "campaign_id=2&body=Welcome&time=2016-12-31T12:34:56" \
	https://secure.mcommons.com/api/schedule_broadcast

Reschedule a Broadcast		
URL:	https://secure.mcommons.com/api/reschedule_broadcast	
Protocol:	HTTP POST	
Parameters:	broadcast_id	
	time (Optional, in ISO-8601 format, e.g. 2008-12-31T12:34:56)	
Sample Response:	<pre><?xml version="1.0" encoding="UTF-8"?> <response success="true"></response></pre>	
Example	curluser yourusername:yourpassword \data "broadcast_id=2&time=2016-12-31T12:34:56" \ https://secure.mcommons.com/api/reschedule_broadcast	

Unschedule a Broadcast	
URL:	https://secure.mcommons.com/api/unschedule_broadcast
Protocol:	HTTP POST
Parameters:	broadcast_id
Sample Response:	<pre><?xml version="1.0" encoding="UTF-8"?> <response success="true"></response></pre>
Example	curluser yourusername:yourpassword \data "broadcast_id=2&body=Welcome&time=2016-12-31T12:34:56" \ https://secure.mcommons.com/api/unschedule_broadcast

	List Broadcasts
URL:	https://secure.mcommons.com/api/broadcasts
Protocol:	HTTP GET

- campaign id (Optional): scope broadcasts to just a single campaign.
- status (optional): filter by the broadcast status (draft, scheduled, or generated)
- start_time (Date ISO-8601 format): Limit the broadcasts to the ones with delivery date **On and after** the provided date.
- end_time (Date ISO-8601 format): Limit the broadcasts to the ones with delivery date **On and before** the provided date. (*The start_time and end_time for this endpoint are designed to be used together to limit the results to that interval. If one of them is used separately, we will pull the broadcasts sent on the provided date only).*

Parameters:

- Page (number): Specify which page of the total number of pages to return.
 We show the total count of pages and the current page number in the XML response.
- Limit (number): Control the number of records to return per page. The default is 20 broadcasts per page, Max is 1000.

```
<?xml version="1.0" encoding="UTF-8"?>
          <response success="true">
              <broadcasts page="1" limit="100" page count="1">
                  <broadcast id="123456" status="generated">
                      <name>TEST broadcast</name>
                      <body>This is the broadcast body</body>
                      <campaign id="1234" active="true">
                          <name>Test Campaign</name>
                      </campaign>
                      <delivery time>2019-11-
         17 12:29:40 UTC</delivery time>
                      <include subscribers>false</include subscribers>
                      <throttled>false</throttled>
                      <localtime>false</localtime>
                      <automated>false</automated>
Sample
                      <estimated recipients count>3</estimated recipient</pre>
Response:
         s count>
                      <replies count>0</replies count>
                      <opt outs count>0</opt outs count>
                      <included groups>
                          <group name="MC TEST" id="54321" type="Filtere</pre>
          dGroup">
                </group>
                      </included groups>
                      <excluded groups>
                      </excluded groups>
                      <tags>
                          <tag>tes@test.com</tag>
                      </tags>
                  </broadcast>
              </broadcasts>
          </response>
```

Example	curluser yourusername:yourpassword \
Example	https://secure.mcommons.com/api/broadcasts?campaign_id=2

List Broadcast	
URL:	https://secure.mcommons.com/api/broadcast
Protocol:	HTTP GET
Parameters:	broadcast_id (required)
Sample Response:	<pre><?xml version="1.0" encoding="UTF-8"?> <response success="true"></response></pre>
Example	curluser yourusername:yourpassword \ https://secure.mcommons.com/api/broadcast?broadcast_id=1234

	List Calls
URL:	https://secure.mcommons.com/api/calls

Protocol:	HTTP GET
	mconnect_id (The id of the mConnect Required)
	include_profile (Set to true to include extra profile information for each message)
	include_profile_id_only (optional, if not provided all profile details will be returned instead of just restricting it to profile id)
Parameters:	limit (Limits the number of returned calls. Maximum of 1000. Default of 1000)
	page (Specifies which page, of the total number of pages of results, to return)
	from (Limits the returned calls to ones that ended after or on this date time. ISO-8601 format)
	to (Limits the returned calls to ones that ended before or on this date time. ISO-8601 format)
Sample Response:	<pre><?xml version="1.0" encoding="UTF-8"?> <response success="true"></response></pre>

```
<state>NY</state>
                    <postal code>10001</postal code>
                    <country/>
                  </address>
                </profile>
                <legislator>
                  <first name>John</first name>
                  <last name>Senator/last name>
                  <party>democrat</party>
                  <district>Junior Seat</district>
                  <state>NY</state>
                </legislator>
              </call>
            </calls>
          </response>
          curl --user yourusername:yourpassword \
Example
          https://secure.mcommons.com/api/calls
```

Count the number of mConnect Calls	
URL:	https://secure.mcommons.com/api/call_count
Protocol:	HTTP GET
Parameters:	mconnect_id
Sample Response:	<pre><?xml version="1.0" encoding="UTF-8"?> <response success="true"></response></pre>
Example	curluser yourusername:yourpassword \ https://secure.mcommons.com/api/call_count

Donation Summary		
URL:	https://secure.mcommons.com/api/donation_summary	
Protocol:	HTTP GET	
Parameters:	fundraising_idstart_time (Optional, only include donations made after this time. ISO-8601 format) end_time (Optional, only include donations made before this time. ISO-8601 format)	
Sample	<pre><?xml version="1.0" encoding="UTF-8"?></pre>	

Response:	<response success="true"></response>
	<pre><donation_summary end_time="2010-01-02 12:00:00" name="fundraising campaign" start_time="2010-</pre></th></tr><tr><th></th><th>01-01 12:00:00"></donation_summary></pre>
	<accepted amount="100" count="10"></accepted>
	<pre><pending amount="20" count="2"></pending></pre>
IFyamnle	curluser yourusername:yourpassword \
	https://secure.mcommons.com/api/donation_summary
	_ ,

List Web Clicks	
URL:	https://secure.mcommons.com/api/clicks
Protocol:	HTTP GET
	url_id OR url: required , the id of the URL or the actual shortened URL itself with URL encoding.
	page: optional, specifies which page, of the total number of pages of results, to return.
Parameters:	From: optional, limits the results to ones that ended after or on this date time. ISO-8601 format)
	To: optional, limits the results to ones that ended before or on this date time. ISO-8601 format)
	include_profile: optional, adds phone number and profile details to response. Default is false for performance reasons.
	total_link_clicks: optional, provides the total link clicks. Default is false.
	Sample response for total_link_clicks=true:
	1 <response success="true"></response>
	2 <clicks total_link_clicks="100" unique="15"> </clicks>
Sample	3
Response:	Sample response for total_link_clicks=false which is the default:
	<pre><?xml version="1.0" encoding="UTF-8"?></pre>

```
<response success="true">
               <clicks num="1" unique="1" page="1">
                 <click id="123">
                   <created at>2012-04-10 21:35:29 UTC</created at>
                   <url>http://www.example.com/</url>
                   <clicked url>http://lil.ms/1</clicked url>
                   <remote_addr>127.0.0.1</remote_addr>
                   <http_referer>127.0.0.1
                   <user_agent>Mozilla/4.0 (compatible; MSIE
             7.0)</user_agent>
                   cprofile id>123456/profile id>
                 </click>
               </clicks>
             </response>
             curl --user yourusername:yourpassword \
Example
             https://secure.mcommons.com/api/clicks
```

List mConnects	
URL:	https://secure.mcommons.com/api/mconnects
Protocol:	HTTP GET
Parameters:	None
Sample Response:	<pre><?xml version="1.0" encoding="UTF-8"?> <response success="true"></response></pre>

```
<autoroute>true</autoroute>
                   <subscriber followup></subscriber followup>
                   <nonsubscriber followup></nonsubscriber followup>
                   <call timeout>120</call timeout>
                   <failover number></failover number>
                   <failover text></failover text>
                   <voicemail>false
                   <transcribe>false</transcribe>
                   <shortcode>654321</shortcode>
                 </mconnect>
                 <mconnect id="213" active="true">
                   <name>Call Congress English</name>
                   <destination number/>
                   <destination description></destination description>
                   <voip number/>
                   <call type>autoroute</call type>
                   <autoroute>true</autoroute>
                   <subscriber followup>Thank you for calling. If you'd like
             to join our list, please reply first name</subscriber followup>
                   <nonsubscriber followup></nonsubscriber followup>
                   <call timeout>120</call timeout>
                   <failover number></failover number>
                   <failover text></failover text>
                   <voicemail>true</voicemail>
                   <transcribe>false</transcribe>
                   <shortcode>654321</shortcode>
                   <crm alert id>54321</crm alert id>
                 </mconnect>
               </mconnects>
             </response>
             curl --user yourusername:yourpassword \
Example
             https://secure.mcommons.com/api/mconnects
```

List Tinyurls	
URL:	https://secure.mcommons.com/api/tinyurls
Protocol:	HTTP GET
Parameters:	None
Sample Response:	<pre><?xml version="1.0" encoding="UTF-8"?> <response success="true"> <tinyurls num="199"> <tinyurl id="267510"></tinyurl></tinyurls></response></pre>

```
<name>Test Link</name>
                    <mode>redirect</mode>
                    <url>http://www.q4kidz.org</url>
                    <host>lil.ms</host>
                    <description></description>
                    <key>v6m</key>
                  </tinyurl>
                  <tinyurl id="269090">
                    <created at>2015-09-25 20:58:17 UTC</created_at>
                    <name>http://lil.ms/vry</name>
                    <mode>redirect</mode>
                    <url>http://is.gd/m8edsm</url>
                    <host>lil.ms</host>
                    <description/>
                    <key>vry</key>
                  </tinyurl>
                </tinyurls>
              </response>
             curl --user yourusername:yourpassword \
Example
             https://secure.mcommons.com/api/tinyurls
```

	Add Tag	
URL:	https://secure.mcommons.com/api/add_tag	
Protocol:	HTTP GET	
	tag: name of tag (Required)	
	At least one parameter from the list below is required:	
Parameters:	campaign_id: optional, may be a single or an array of campaign ids to be tagged opt_in_path_id: optional, may be a single or an array of opt_in_path ids to be tagged mconnect_id: optional, may be a single or an array of mconnect ids to be tagged broadcast id: optional, may be a single or an array of broadcast ids to be tagged	
Sample Response:	<pre><?xml version="1.0" encoding="UTF-8"?> <response success="true"></response></pre>	

Example	curluser yourusername:yourpassword \
Example	https://secure.mcommons.com/api/add_tag

	Remove Tag	
URL:	https://secure.mcommons.com/api/remove_tag	
Protocol:	HTTP GET	
	tag: name of tag (Required)	
	At least one parameter from the list below is required:	
Parameters:	campaign_id: optional, may be a single or an array of campaign ids to be tagged optin_path_id: optional, may be a single or an array of opt_in_path ids to be tagged mconnect_id: optional, may be a single or an array of mconnect ids to be tagged broadcast_id: optional, may be a single or an array of broadcast ids to be tagged	
	xml version="1.0" encoding="UTF-8"?	
	<response success="true"></response>	
	<tags count="3" id="9" name="tag5"></tags>	
Sample	<pre><tag id="226" name="test campaign flow" type="Campaign"></tag></pre>	
Response:	<tag id="3" name="test tagging" type="mConnect"></tag>	
	<pre><tag <="" id="5" name="Broadcast 05/28/2017 02:57AM copy" pre=""></tag></pre>	
	type="Broadcast"/>	
F	curluser yourusername:yourpassword \	
Example	https://secure.mcommons.com/api/remove_tag	

List Tags	
URL:	https://secure.mcommons.com/api/tags
Protocol:	HTTP GET
Parameters:	type: Filter by Object type taggable (campaign, broadcast, opt_in_path, mconnect)
	campaign_id: List all tags on a specific campaign
	broadcast_id: List all tags on a specific broadcast
	opt_in_path_id: List all tags on a specific opt in path

```
meonnect id: List all tags on a specific meonnect
          tag id: List all things tagged with this specific tag ID
          tag: Filter to objects tagged by the tag_name
          <?xml version="1.0" encoding="UTF-8"?>
          <response success="true">
            <tags>
              <tag id="4" name="my tag">
                <taggable>
                   <object id="223" type="Campaign"/>
                </taggable>
              </tag>
              <tag id="5" name="tag1">
                <taggable>
                   <object id="3" type="mConnect"/>
Sample
                   <object id="1" type="Broadcast"/>
Response:
                </taggable>
              </tag>
              <tag id="6" name="tag2">
                <taggable>
                   <object id="223" type="Campaign"/>
                   <object id="1" type="Broadcast"/>
                   <object id="226" type="Campaign"/>
                   <object id="22" type="OptInPath"/>
                </taggable>
              </tag>
            </tags>
          </response>
          curl --user yourusername:yourpassword \
Example
          https://secure.mcommons.com/api/tags
```

Campaign Opted In	
URL:	https://secure.mcommons.com/api/campaign_opted_in
Protocol:	HTTP GET
	campaign_id (Required): Integer corresponding to the Mobile Commons Campaign the subscriber is being opted in to
	phone_number (Required): The mobile device number of the subscriber being opted in
Sample Response:	<pre><?xml version="1.0" encoding="UTF-8"?> <response success="true"></response></pre>

	<result>true</result>
Example	curluser yourusername:yourpassword \ https://secure.mcommons.com/api/campaign_opted_in?\ campaign_id=3234☎_number=5554443322

Custom Column Value	
URL:	https://secure.mcommons.com/api/custom_column_value
Protocol:	HTTP GET
Parameters:	phone_number (Required): The mobile device number of the subscriber wherein we want to pull the custom field from
	key(Custom column name): The string (1+ characters) name of the custom field to pull the value of
Sample	<pre><?xml version="1.0" encoding="UTF-8"?></pre>
Response:	<pre><response success="true"></response></pre>
псэропэс.	<pre><value>John</value> </pre>
Example	curluser yourusername:yourpassword \
	https://secure.mcommons.com/api/custom_column_value?\
	phone_number=5554443322&key=first_name

	Attachments	
URL:	https://secure.mcommons.com/api/attachments	
Protocol:	HTTP GET	
Paramet ers:	None	

```
<?xml version="1.0" encoding="UTF-8"?>
       <response success="true">
           <attachments>
               <attachment>
                   <id>1</id>
                   <name>diag</name>
       <thumbnail link>http://secure.mcommons.com/attachments/143543/display?s
Sample
       ize=small</thumbnail link>
Respons
               </attachment>
e:
               <attachment>
                   <id>10</id>
                   <name>name</name>
       <thumbnail link>http://secure.mcommons.com/attachments/167345/display?s
       ize=small</thumbnail link>
               </attachment>
           </attachments>
       </response>
       curl --user yourusername:yourpassword \
Example
       https://secure.mcommons.com/api/attachments
```

	Upload Attachment
URL:	https://secure.mcommons.com/api/upload_attachment
Protocol:	HTTP POST
Parameters:	 name, used to set a friendly name of the uploaded attachment, defaults to filename if left empty (or uploaded_attachment, multipart/form-data encoded attachment file (required)

```
<pre
```

	Edit Attachment	
URL:	https://secure.mcommons.com/api/edit_attachment	
Protocol:	HTTP GET	
Parameters:	 attachment_id, ID of the attachment to be edited (required) name, a friendly name for the attachment (required 	
	<pre><?xml version="1.0" encoding="UTF-8"?> <response success="true"></response></pre>	
Sample Response:	<name>First Dogger</name>	
	<pre><thumbnail_link>http://company.mcommons.com/attachments/19/display?size=small</thumbnail_link></pre>	
Example	<pre>curluser yourusername:yourpassword 'https://company.mcommons.com/api/edit_attachment?attachment_id=19&name=First%20 Dogger'</pre>	

Archive Attachment

URL:	https://secure.mcommons.com/api/archive_attachment
Protocol:	HTTP GET
Parameters:	attachment_id, ID of the attachment to archive (required)
Sample Response:	<pre><?xml version="1.0" encoding="UTF-8"?> <response success="true"></response></pre>
Example	<pre>curluser yourusername:yourpassword 'https://company.mcommons.com/api/archive_attachment?attachment_ id=18'</pre>

Clear Conversation		
URL:	https://secure.mcommons.com/api/clear_conversation	
Protocol:	HTTP POST	
Parameters:	campaign_id (Required): Integer corresponding to the Mobile Commons Campaign. If the subscriber is in a conversation (info request, mid-message list, etc), this conversation will be cleared. phone_number (Required): The mobile device number of the subscriber we want to clear the conversation for	
Sample Response:	<pre><?xml version="1.0" encoding="UTF-8"?> <response success="true"></response></pre>	
Example	curluser yourusername:yourpassword \data "campaign_id=2☎_number=15554443322" \ https://secure.mcommons.com/api/clear_conversation	

mData Entries				
URL:	https://secure.mcommons.com/api/mdata_entries			
Protocol:	HTTP GET			
Parameters:	mdata_id (Required) - ID of mData to retrieve entries for, input (Required) - content of 'input' column for an mData that requires a CSV upload or manual entry, non-Web Service mDatas. Requires input is an exact match, does not do fuzzy search.			
Sample Response:	<pre><?xml version="1.0" encoding="UTF-8"?> <response success="true"> <mdata_entries> <mdata entry=""></mdata></mdata_entries></response></pre>			

	4' N 04540200 4'' N		
	<id>24540398</id>		
	<mdata_id>14333</mdata_id>		
	<input/> california		
	<pre><output>The population of California is 36,457,549</output></pre>		
	<pre><created_at>2017-03-27 17:43:11 UTC</created_at></pre>		
	curl user yourusername:yourpassword \		
Example	https://secure.mcommons.com/api/mdata_entries?\		
mdata id=123456&input=brooklyn			

Trigger mData		
URL:	https://secure.mcommons.com/api/trigger_mdata	
Protocol:	HTTP GET	
Parameters:	mdata_id (Required) - ID of mData to trigger, phone_number (Required) - phone number of the recipient to receive MT, args (Required only if mData requires it) - body of simulated MO to trigger mData	
Sample Response:	<pre><?xml version="1.0" encoding="UTF-8"?> <response success="true"></response></pre>	
Example	curl user yourusername:yourpassword \ https://secure.mcommons.com/api/trigger_mdata?\ mdata_id=123456☎_number=5554443322&args=ZOOM	

Profile Update Attribute		
URL:	https://secure.mcommons.com/api/profile_update_attribute	
Protocol:	HTTP POST	
Parameters:	phone_number: required, if phone doesn't exist we'll return an error, this will not create new phone/profile	
	attribute: required, first_name, last_name, email, all address fields, constituent_id, custom fields; one at a time.	
	attribute_value: required, will validate when sending in against the format of the field (please see our article on <u>custom fields</u> and <u>mail merge fields</u>)	
	save_behavior: required, must include either always_create	

or create_if_key_value_not_exists

- always_create: will set value whether or not anything exists in that field
- create_if_key_value_not_exists: will look for custom columns/attributes if it returns nill then it will update that value; will not create a new custom column

```
<?xml version="1.0" encoding="UTF-8"?>
         <response success="true">
             file id="3477xxxx">
                <first name>Bassel</first name>
                <last name>user
                <phone number>12025551234</phone number>
                <email>user@yahoo.com</email>
                <status>Active Subscriber</status>
                <created at>2019-06-21 14:49:40 UTC</created at>
                <updated at>2019-06-25 22:38:50 UTC</updated at>
                <opted out at/>
                 <opted out source/>
                <source type="API" name="User1" email="user1@domain.com"/>
                 <address>
                    <street1></street1>
                    <street2></street2>
                    <city></city>
                    <state></state>
                    <postal code></postal code>
                    <country>US</country>
Sample
                </address>
Response:
                <last saved location>
                    <latitude>38.906639</latitude>
                    <longitude>-77.016577</longitude>
                    cision>state</precision>
                    <city/>
                    <state>DC</state>
                    <postal code/>
                    <country>US</country>
                 </last saved location>
                 <custom columns>
                    <custom column name="Age"/>
                    <custom column name="contact NYC"/>
                    <custom column name="Test"/>
                </custom columns>
             <subscriptions>
               <subscription campaign id="4015xx"</pre>
         campaign name="test campaign" campaign description="test campaign"
         opt_in_path_id="" status="Opted-Out" opt_in_source="f12"
         created at="2016-02-11T18:38:23Z" activated at="2019-06-
         </subscriptions>
```

```
<integrations>
                   <integrations>
               </integrations>
                   <clicks>
               </clicks>
               </profile>
          </response>
          For those companies with advocacy features turned on your response will also
          include the following districts information:
          <last_saved_districts>
                       <congressional district>DC-1</congressional district>
                       <state_upper_district>DC-</state_upper_district>
                      <state lower district>DC-</state lower district>
                      <split_district>No</split_district>
          </last saved districts>
          curl -- user yourusername:yourpassword \
          https://secure.mcommons.com/api/profile_update_attribute?\
Example
          phone_number=2125552023&attribute=counter&attribute_value=1&\
          save_behavior=always_create
```

List mData		
URL:	https://secure.mcommons.com/api/mdatas	
Protocol:	HTTP GET	
Parameters:	None	
Sample Response:	<pre><?xml version="1.0" encoding="UTF-8"?> <response success="true"></response></pre>	

Example	curluser yourusername:yourpassword \
Example	https://secure.mcommons.com/api/mdata

	List mData Queries		
URL:	https://secure.mcommons.com/api/mdata_queries		
Protocol:	HTTP GET		
	mdata_id (required) from (limits returned queries to ones created after or on this date. ISO-8601 format) to (limits returned queries to ones created before or on this date. ISO-8601 format)		
Parameters:	limit (Limits the number of returned subscribers. Maximum of 100)		
	page (Specifies which page, of the total number of pages of results, to return)		
	include_custom_columns (default true , if set to false no custom columns/values will be returned)		
Sample Response:	<pre><?xml version="1.0" encoding="UTF-8"?></pre>		

```
<first name>Hager</first name>
               <last name>kom</last name>
               <source type>Keyword</source type>
               <source name>poor</source name>
               <phone>
                <phone number>16505548381</phone number>
                <carrier name>Verizon Wireless/carrier name>
               </phone>
               <address>
                 <street1>218 Guernsey St</street1>
                 <street2>Apt 1</street2>
                 <city>brooklyn</city>
                 <state>CA</state>
                 <postal code>11222</postal code>
                 <country>US</country>
                 <latitude>40.728088
                 <longitude>-73.955134</longitude>
                 <geocoded city>Brooklyn</geocoded city>
                 <geocoded state>NY</geocoded state>
                 <geocoded postal code>11222</geocoded postal code>
                 <geocoded country>US</geocoded country>
                </address>
                <custom columns>
                 <custom column name="age"> 77 </custom column>
                 <custom column name="Anniversary Test"> </custom column>
                 <custom column name="Birthday"> </custom column>
                 <custom column name="Counter"> </custom column>
                 <custom column name="custom date"> </custom column>
                 <custom column name="CustomColumn1"> j </custom column>
                 <custom column name="earlier or later"> </custom column>
                 <custom column name="favorite animal"> </custom column>
                 <custom column name="Favorite Color"> zjgbs5 Brown
         </custom column>
                 <custom column name="language"> English </custom column>
                 <custom column name="Sent Birthday Inventation">
         </custom column>
                 <custom column name="time"> </custom column>
                 <custom column name="yes no"> </custom column>
                </custom columns>
               </profile>
              </query>
            </queries>
           </mdata>
          </response>
         curl --user yourusername:yourpassword \
Example
         https://secure.mcommons.com/api/mdata_queries?mdata_id=101
```

Message Types

Mobile Originated

"clear_request"	User texted a CLEAR keyword
"call_in_response"	User texted a response that triggered an mConnect
"call_in"	User texted a response that triggered an mConnect after already doing so at least 1x other time
"deactivation"	User texted "stop all", this is a carrier required delineation
"direct_response"	User texted a reply to a 1-1, chat or agent-view message
"donation_confirmation"	User confirmed a donation
"donation_decline"	User declined a donation
"donation_response"	User replied to a mobile giving broadcast
"donation"	User texted a donation keyword
"duplicate_opt_in"	User texted an opt-in keyword or phrase multiple times
"ftaf_opt_in_confirmation"	User, beta, confirmed tell a friend opt-in
"ftaf_opt_in_declination"	User, beta, declined tell a friend opt-in
"ftaf_response"	User responded toa taf prompt; ALPHA or referrer responses
"help_request"	User texted a HELP keyword
"info_response"	User texted a response to a broadcast request that was saving a response
"invalid_call_in_response"	User texted something other than the specific format we were looking for to trigger an mConnect
"invalid_donation_response"	User texted in a response to a donation request with something other than a confirmation or declination
"invalid_ftaf_response"	User, ALPHA, responded to a TAF prompt with something other than phone numbers

"invalid_info_response"	User texted in something other than the specifically formatted type of response we were looking for
"invalid_mdata_query"	User texted in an mdata query in a format other than the one we were looking for
"invalid_question_response"	User texted in something other than the specifically formatted type of response we were looking for in a question prompt
"mdata_query"	User texted in a messages that queried an mData
"opt_in_confirmation"	User texted in a confirmation to a double opt-in
"opt_in_declination"	User texted in a decline word to a double opt-in
"opt_in"	User texted a keyword that allowed them to
"opt_out"	User texted a STOP keyword
"question_response"	User texted a response that is being saved as a question response to an MT
"reactivation"	User texted in Oops to re-join
"reply"	User texted a reply to an MT
"simultaneous"	Two duplicate MOs arrived at the same time; we process the second (duplicate one) with this type
"unknown_help_request"	User texted a help keyword but we don't know what campaign they are texting into
"unknown_opt_out"	User texted a stop keyword but we don't know what campaign they are texting into
"unknown"	User texted a message but we can't determine the campaign it belongs to, or user texted a reactivation keyword multiple times
"unmatched"	User texted a message that the platform wasn't looking for and the platform has unmatched messaging turned on

Mobile Terminated

"regular_text"	Sent regular MT
"info_request"	Sent MT that is looking for an info reply
"call_in_request"	Sent MT that is looking for a reply to trigger a phone call
"mdata_request"	Sent MT that is looking for a reply to trigger an mData
"donation_request"	Sent MT that is looking for a reply to donat
"opt_in_request"	Sent MT that is looking for a reply to opt-in
"ftaf_request"	Sent MT that is looking for a TAF response
"ftaf_opt_in_request"	Sent MT that is looking for a TAF opt-in
"question"	Sent MT that is looking for a question type response
"direct_message"	Sent MT that is looking for a response to a 1-1, chat or agent view message
"opt_in_confirmation"	Sent MT requesting an opt-in comfirmation
"clear_response"	Sent MT confirming a clear request
"help_response"	Sent MT with help content
"opt_out_receipt"	Sent MT confirming an opt-out
"mdata_response"	Sent MT that is an mData response
"persistent_mdata_response"	Sent MT that is an mData response, sent as response to any request when a persistent mData is turned on
"t_and_c_message"	Sent MT that is a terms and conditions message
"donation_confirmation"	Sent MT after receipt of donation confirmation
"donation_approved"	Sent MT after receipt of donation approval
"donation_declined"	Sent MT when donation was declined
"donation_exceeded"	Sent MT when donation was exceeding amount
"donation_failure"	Sent MT when donation failed
"donation_unconfirmed"	Sent MT when donation was never confirmed
"duplicate_subscription_notification"	Sent MT in response to a user trying to opt in to the same keyword multiple times when the opt-in path has

thi	nis message turned on

Outgoing message statuses

Initial	The message is generated but it's not yet pushed to the queue to be sent.
Queued	The message has been pushed to the queue and is being forwarded to the aggregator (Our gateway to the carrier)
Undeliverable	We can't get this out because either the status changed to opted-out or something happened at the carrier level and was unable to deliver the message.
Failed Permanently	When we attempt to send the message and we receive an un-retriable error from the aggregator due to the phone/carrier status.
Sent	The message was delivered successfully to the phone.

Errors & Troubleshooting

All API responses are returned as XML inside a response> tag. The response tag will always have a success= attribute indicating success or failure.

If $\verb|success="false"|$, the child element will be an error tag with an error ID and human-readable message.

For example:

<response success="false"><error id="3" message="Invalid message
body"></response>

Error Codes

ID Code	Message
0	Unknown error
1	Invalid campaign id
2	Invalid broadcast time
3	Invalid message body

4	Invalid company id
4	птуана соттрану на
5	Invalid phone number
6	Invalid group id
7	Invalid start time
8	Invalid end time
9	Invalid mData id
10	Invalid Key
11	Phone is not opted-in to this campaign
12	Invalid fundraising id
13	Invalid message template
14	Phone is not textable
15	Invalid mConnect id
16	Invalid query parameters
17	Too many messages
18	Invalid name
19	Invalid opt-in path
20	Invalid URL
21	Invalid attachment
22	Invalid broadcast id
23	Invalid broadcast state change
24	Broadcast has not been sent. Can not retrieve recipients.
25	Message Template was mdata_request but campaign is not an mData
26	Invalid user id
1	1

27	API rate limit exceeded
28	Missing phone_number parameter
29	Invalid profile item save behavior
30	Invalid profile attributes
31	Invalid previous id
32	Invalid tag name
33	Invalid tag parameters
34	Invalid shortcode id
35	Invalid date range
36	Invalid scheduled_message_id
37	Message has already been sent

Resolution Category

Question: Other

Keywords rest api MC_API REST_API

Solution ID

201123154359603

Last Modified Date

02/29/2024 12:46:18 PM

Renew Date

03/01/2025

Status

Published

Author

lkosnik@uplandsoftware.com

Taxonomy

• Mobile Commons > FAQs and Solutions > Technical Specs API Docs and CRM Integration

Collections

• UMM Self-Service

Go to Original Solution	

• UMM Support

Upland RightAnswers Portal - Version 2023R1.0.4